

## **i-dentiti Membership**

### **TERMS & CONDITIONS**

#### **1. General**

The following terms and conditions governs the i-dentiti® membership and the access available for i-dentiti service.

1. You agree that the membership provided to you shall consist of a non-exclusive and non-transferable membership to access the software known as the "i-dentiti App".
2. Membership is open for companies with valid registration numbers.
3. 1 user access (login with password) will be provided upon successful subscription of the membership.
4. Membership grants access to i-dentiti application where member can purchase credits or credit package in i-dentiti to start the use of i-dentiti.
5. I-dentiti membership is valid for 1 year, starting from the day of successful registration.
6. Upon expiration of membership, access to i-dentiti will cease. User will need to apply for new membership to gain access to i-dentiti.
7. Unused credits in your i-dentiti account will be forfeited upon expiration of the membership
8. You shall not use any of our trademarks, trade names or service marks in any manner which creates the impression that such names and marks belong to or are identified with you, and you acknowledge that you have no ownership rights in and to any of these names and marks.
9. USE OF i-dentiti IS GOVERNED UNDER i-dentiti USAGE TERMS AND CONDITIONS

#### **2. Fees, Payments and Refund Policy**

10. Where applicable, you agree to pay membership fees to obtain the i-dentiti login access and any other charges (if any), including but not limited to the applicable taxes, incurred in connection with your access to the i-dentiti membership.
11. Membership fees and charges are non-refundable. If you have any enquiries or concerns relating to the said fees and charges, do contact us at [identiti@gmgg.co.uk](mailto:identiti@gmgg.co.uk) and we shall respond within two (2) working days. The Parties shall use all reasonable best efforts to resolve any dispute arising from the same through mutual consultation and cooperation.
12. We reserve the right to amend our membership fees from time to time. You may view the current fees and charges in the registration page.

#### **3. Warranties and Limitations of Liabilities**

13. We make no warranty, express or implied, as to the results to be attained by you from the use of the i-dentiti Service. We do not warrant that the software relating to the i-dentiti Service is error-free or will operate without interruption.
14. The information and data contained in the i-dentiti Service are subject to change, completion and amendment without further notice. The information or data is not to be construed as legal, business or tax advice. You should consult your own legal, business or tax advisor as to the legal, business or tax advice.
15. We, our affiliates and business partners shall have no responsibility or liability, contingent or otherwise, for any damages, whether caused by the negligence of users, arising in connection with the i-dentiti Service rendered under this Agreement. We shall not be liable for any losses including but not limited to lost profits or business opportunities, loss of use, loss of revenue, loss of goodwill, business interruptions, loss of data or any other punitive, incidental or consequential damages or any claim against you by any other party.
16. No party shall be liable to the other for any default resulting from **force majeure**, which shall be deemed to include any circumstances beyond the reasonable control of the party or parties affected.

No action, regardless of form, arising out of or pertaining to any of the i-dentiti Service provided by us may be brought by you more than one year after the cause of action has accrued.

#### 4. User Data Protection Privacy Policy

17. What do we collect?

We collect information from you when you register on our membership site and when you through our payment gateway. When topping up your credit, as appropriate, you may be asked to enter your name, contact details or credit card information.

18. What do we use your information for?

Any information we collect from you may be used in one of the following ways:

- To personalise your experience when using the i-dentiti App
- To process transactions

Your information, whether public or private, will not be sold, exchanged or transferred, or given to any other company for any reason, without your consent, other than for the express purpose of delivering the purchased services or product.

19. How do we protect your information?

We implement a variety of security measures to maintain the safety of your personal information. We offer the use of a secure server. All supplied sensitive/credit information is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our payment gateway providers database only to be accessible by those authorised with special access rights to such systems and are required to keep the information confidential. After a transaction, your private information (credit cards, social security numbers, financials, etc) will not be stored on our servers.

Your personal information and data will only be kept for as long as is necessary to fulfil the purpose for which such personal information and data are collected. Regarding sensitive information, such as credit card numbers entered during the credit top up process, we encrypt such information using SSL technology. We also use a third party service provider to facilitate these electronic transactions on our site.

20. Do we use cookies?

Cookies are small files that a site or service provider transfers to your computer hard drive through your web browser (if you allow) that enables the site or service provider to recognise your browser and capture and remember certain information. We use cookies for authentication during certain processes such as login and top up of your credit through our payment gateway.

21. Do we disclose any information to outside parties?

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or to protect ours or others rights, property, or safety.

22. This online privacy policy applies only to information collected through our website and not to information collected offline.

23. If we decide to change our privacy policy, we will post those changes on this page. This policy was last reviewed in revision 00.

#### **Contact Information**

If you have any enquiries relating to the i-dentiti MEMBERSHIP, you may contact us at the following:

**GMGG Limited**  
**71-75 Shelton Street, Covent Garden**  
**London, WC2H 9JQ, UK**  
**UK: (+44) 07525480845**  
**SG: (+65) 9058 3218**

**Email: [identiti@gmgg.co.uk](mailto:identiti@gmgg.co.uk)**